



DAZE FM is an easy-to-use web based call analysis software for telephone system to increase the productivity and reduce the operating cost.

Works with any PBX that provides SMDR (Call Detail Record) information, helping you make valuable use of data already available to you through your phone equipment.

DAZE FM stores the call record information generated by your phone system, and lets you recall it in your choice of report formats, providing you with important information to help you better manage your business.

Cost control on telephone calls with improvements in customer support experience and detects both outbound and inbound calls, call routings, call rings, abandoned calls, and other telephone activities (PBX dependent).

The screenshot shows the DAZE FM dashboard interface. At the top left, there is a dark sidebar with navigation options: Dashboard, Address Book, Department(s), Sort By, Settings, and Sign Out. The main content area is titled 'Dashboard' and features four colored cards: a blue card for 'Total Call(s) [Trk + Int]' with a value of 9, a green card for 'Incoming Call(s)' with a value of 1, a yellow card for 'Outgoing Call(s)' with a value of 2, and a red card for 'Missed Call(s)' with a value of 0. Below these cards is a 'Call Logs' section with a table. The table has columns for Extension Number, Line, Duration, Ring Duration, Date | Time, Phone Number, and Call Type. Two call records are visible: one from Raja Mohamed to Kabeer and another from Kabeer to Raja Mohamed.

Extension Number	Line	Duration	Ring Duration	Date   Time	Phone Number	Call Type
Raja Mohamed	-	00:00:29	00:04	2022-02-01 09:44:00	Kabeer	Int
Kabeer	-	00:00:02	00:03	2022-02-01 09:41:00	Raja Mohamed	Int



**Online Dashboard**



**Data analytics on call logs**



**Quick access to print call logs**



**Export reports - PDF, CSV & HTML.**



**Easy Customization of Home Screen**



**Integrations with Teams, Zoom ... (planned)**



**Hunt group / Ring group reporting (PBX dependent)**



**Multiple comprehensive reports**